



## **Outreach Counsellor Wheatland Crisis Society - Strathmore, Alberta**

Established in 1993 and located 35 minutes east of Calgary in Strathmore, Alberta, the Wheatland Crisis Society is a registered non-profit organization that provides ongoing support and services to women, men and children who are affected by family violence. We are committed to a vision of a future where our community is free of violence and our citizens are empowered to resolve conflict in peaceful and productive ways.

Our success is achieved by offering a slate of programming that is diverse and reflective of the needs of the families and community we serve. This includes a residential program that temporarily houses up to 25 individuals and/or families as well as outreach, early intervention and public education programming that serves the community at large. We also provide 'wrap around' services such as family violence prevention services in partnership with the RCMP.

We are considered a valuable service provider in the community and are a member of the Alberta Council of Women's Shelters (ACWS).

### **The Opportunity**

This is an external opportunity where the society is seeking a **Full- Time Outreach Counsellor**, with skills in counselling, case management, advocacy, court support, safety planning, and community referrals.

The Society offers health and dental benefits and a RRS program.

This position will report to the Outreach Manager or designate.

### **The Role**

**GENERAL DUTIES** - An Outreach Counsellor is responsible for responding to client and agency needs as they arise, and provide individual and group counselling, client advocacy, case management, court support, goal planning, excellent assessment, intervention, and problem solving skills. Must possess a strong client centred philosophy, be adaptable to organizational changes and available to work flexible work hours. Must be self- motivated, independent, non-judgemental and participate well within a team setting. Must have strong computer skills, including attention to detail and

some data entry experience. Must have the ability to communicate significant information and developments to other staff members both in writing and verbally. Confidentiality, professional boundaries, and a clear understanding of ethics are paramount to all positions at WCS.

**EXTERNAL DEVELOPMENT** - Must possess an awareness of community resources and represent the society during case conferences, community partner meetings, presentations and interagency meetings.

## **The Candidate**

The successful candidate will possess the following qualifications:

- Minimum Social Work degree or equivalent
- Registration in the appropriate professional agency
- Current CPR/ First Aid and ASIST certificates
- Recent Criminal Record and Child Intervention Checks
- Strong interpersonal skills combined with excellent organizational, problem solving and communication skills are critical
- Demonstrated ability to deal effectively with multiple priorities in a fast paced work environment
- High standards of professional integrity and proficiency
- Ability to demonstrate tact and discretion in preparing, disclosing and handling information of a confidential and/or sensitive nature
- Clear driver's abstract and an ability to travel with a road-safe, maintained vehicle

## **To Apply**

If you are looking for a rewarding career at a growing organization, please submit a letter of intent to the attention of Erin Harwood, Outreach Manager, at [wcs.jobs@wcsab.ca](mailto:wcs.jobs@wcsab.ca).

Only those selected for an interview will be contacted. Thank you for your interest in the position.