



## **Family Support Worker Wheatland Crisis Society - Strathmore, Alberta**

Established in 1993 and located 35 minutes east of Calgary in Strathmore, Alberta, the Wheatland Crisis Society is a registered non-profit organization that provides ongoing support and services to women, men and children who are affected by family violence. We are committed to a vision of a future where our community is free of violence and our citizens are empowered to resolve conflict in peaceful and productive ways.

Our success is achieved by offering a slate of programming that is diverse and reflective of the needs of the families and community we serve. This includes an emergency shelter program that temporarily houses up to 25 individuals and/or families as well as outreach, early intervention and public education programming that serves the community at large.

We are considered a valuable service provider in the community and are a member of the Alberta Council of Women's Shelters (ACWS).

### **The Opportunity**

This is an opportunity where the society is seeking a **Full-time Family Support Worker** with skills in supportive counselling, crisis intervention, case management, advocacy, safety planning, parenting support and an understanding of child development, trauma informed practice, and community referrals.

This position reports to the Program Manager.

### **The Role**

**INTERNAL DEVELOPMENT-** The Family Support Worker is responsible for supporting children residing in the community, as well as families residing in the emergency shelter program, with a broad spectrum of symptoms related to exposure of trauma. The Family Support Worker will use various strategies and tools from a supportive, not therapeutic, framework to help families and children manage the stresses of trauma and create an understanding of how this impacts their family unit. The applicant must have a good understanding of domestic violence dynamics, risk assessments, case management, goal planning, and intervention strategies. Strong individual and group counselling skills, advocacy skills, and an awareness of agency policies and procedures are required for this

---

position. Applicants must have an ability to adapt to organizational change, work in a fast-paced environment, and possess critical analysis and ethical decision-making skills. Positive, constructive, and innovative staff are required for consultative and decision-making purposes with colleagues at WCS. Discretion, independence, self-motivation, and objectivity are a necessary characteristic of this role. Must have the ability to communicate significant information and developments to other staff members both in writing and verbally. Must attend team meetings and internal trainings and participate within a team setting respectfully and positively. Confidentiality, professional boundaries, and a clear understanding of ethics are paramount to all positions at WCS.

**EXTERNAL DEVELOPMENT** - Must possess an awareness of community (Calgary and Wheatland County) resources and represent the society during case conferences, community partner meetings, presentations, and interagency meetings.

### **The Candidate**

The successful candidate will possess the following qualifications:

- Minimum Social Work degree or equivalent
- Experience working in family violence or with vulnerable populations is considered an asset
- Registration in the appropriate professional body
- Current CPR/ First Aid and ASIST certificates
- Recent Criminal Record and Child Intervention Checks
- Strong interpersonal skills combined with excellent organizational, problem solving, and communication skills are critical
- Demonstrated ability to deal effectively with multiple priorities in a fast-paced work environment
- High standards of professional integrity and proficiency
- Proven ability to support diverse populations through use of an anti-oppressive perspective
- Proficient in Microsoft Office programs
- Professionalism and experience in providing support, referrals, and information in person and over the phone
- Experience in client documentation and case notation
- Clear driver's abstract and an ability to travel with a road-safe, maintained vehicle

---

## **Why WCS?**

In joining the WCS team you will become a part of a dedicated and passionate group of professionals who value healthy workplace culture and wellness. Our team is dedicated to helping all people impacted by abuse through a client centered, strengths-based approach.

WCS offers a comprehensive health benefits package and above average paid vacation and wellness days to all full and part-time team members after a three-month probationary period. An RRSP matching program is available to all full and part-time team members after one year of employment.

WCS is committed to building a team that represents the community and clients that it serves. We value and embrace diversity and special consideration will be made in recruitment and selection of new employees who contribute to a culture of inclusion and equal opportunity.

## **To Apply**

If you are looking for a rewarding career at a growing organization, please submit your cover letter and resume to [wcs.jobs@wcsab.ca](mailto:wcs.jobs@wcsab.ca)

Only those selected for an interview will be contacted. Thank you for your interest in the position.