



Relief Crisis Intervention Worker Wheatland Crisis Society - Strathmore, Alberta

Established in 1993 and located 35 minutes east of Calgary in Strathmore, Alberta, the Wheatland Crisis Society is a registered non-profit organization that provides ongoing support and services to individuals and families who are affected by family violence. We are committed to a vision of a future where our community is free of violence and our citizens are empowered to resolve conflict in peaceful and productive ways.

Our success is achieved by offering a slate of programming that is diverse and reflective of the needs of the families and community we serve. This includes an emergency shelter program that temporarily houses up to 25 individuals and/or families as well as outreach, early intervention and public education programming that serves the community at large.

We are considered a valuable service provider in the community and are a member of the Alberta Council of Women's Shelters (ACWS).

The Opportunity

This is an opportunity where the society is seeking a **Relief Crisis Intervention Worker** with skills in counselling, transition planning, case management, advocacy, court support, safety planning, referrals, and resource-based interventions.

Relief Crisis Workers provide direct face to face support and resources to individuals and families residing in the shelter. The role includes tasks such as offering supportive counselling, group facilitation, provision of resources and referrals, assisting families in settling in and with basic needs and/or comfort items. The role is also responsible for answering the 24/7 WCS crisis line where they will complete intake assessments for the emergency shelter program, provide supportive referrals to WCS outreach programs, crisis counselling, client support, suicide intervention, safety planning, risk assessment and information requests.

This position reports to the Program Manager.

The Role

INTERNAL DEVELOPMENT- Must possess a good understanding of domestic violence dynamics, crisis intervention, risk assessments and safety planning.

Must have excellent counselling, case management and advocacy skills. Ability to adapt to change, work in a fast-paced environment, must possess critical analysis and ethical decision making skills, ability to work independently and a diverse range of shifts within a 24 hour facility. Knowledge of trauma informed and strengths-based practice as well as crisis intervention is integral to the role. Must attend team meetings and internal trainings, and participate within a team setting respectfully and positively.

EXTERNAL DEVELOPMENT - Must possess an awareness of community (Calgary and Wheatland County) resources and represent the society during case conferences, community partner meetings, presentations and interagency meetings.

The Candidate

The successful candidate will possess the following qualifications:

- Minimum Social Work diploma, degree or equivalent
- Experience working in family violence or with vulnerable populations is considered an asset
- Registration in the appropriate professional body
- Current CPR/ First Aid and ASIST certificates
- Recent Criminal Record and Child Intervention Checks
- Strong interpersonal skills combined with excellent organizational, problem solving, and communication skills are critical
- Demonstrated ability to deal effectively with multiple priorities in a fast-paced work environment
- High standards of professional integrity and proficiency
- Proven ability to support diverse populations through use of an anti-oppressive perspective
- Proficient in Microsoft Office programs
- Professionalism and experience in providing support, referrals and information in person and over the phone
- Experience in client documentation and case notation
- Clear driver's abstract and an ability to travel with a road-safe, maintained vehicle

Why WCS?

In joining the WCS team you will become a part of a dedicated and passionate

group of professionals who value healthy workplace culture and wellness. Our team is dedicated to helping all people impacted by abuse through a client centered, strengths-based approach.

WCS is committed to building a team that represents the community and clients that it serves. We value and embrace diversity and special consideration will be made in recruitment and selection of new employees who contribute to a culture of inclusion and equal opportunity.

To Apply

If you are looking for a rewarding career at a growing organization, please submit your cover letter and resume to wcs.jobs@wcsab.ca

Only those selected for an interview will be contacted. Thank you for your interest in the position.